



Financial Policy

Nova Pediatric Dentistry accepts several forms of payment for dental treatment provided at this office: **Cash, debit card, personal check, business check** (by an authorized person), or **credit card** (MasterCard, Visa, Discover, some finance company cards).

Dental Insurance: Understanding your insurance coverage can be quite a challenge. Our goal is to provide reasonable assistance to help you maximize your benefits. Most dental insurance excludes coverage for some services, uses restricted fee schedules for most services, and can decline payment based on any number of policy restrictions and limitations. All such restrictions and limitations are based on the premium paid by your employer for the coverage, not on our fees or the treatment we recommend. We encourage you to become familiar with your policy: its coverage, exclusions, deductibles and maximums. We will recommend treatment appropriate to your dental needs regardless of your insurance status.

Our courtesy service to our insured patients includes:

1. Filing your claims promptly and requesting that payment be sent directly to us.
2. Following American Dental Association guidelines for claims coding and filing.
3. Estimating your benefits to the best of our ability. Most insurance companies will not provide us with detailed information about your coverage, so any insurance figures we provide you are only estimated.

Our expectations of you as the insured patient and/or owner of the policy:

1. You will pay, at the time of treatment, all fees not estimated to be covered by your insurance.
2. You will assume responsibility for any amounts expected from your insurance company but not received within 30 days after treatment has been performed and the claim submitted. Please understand that the insurance policy belongs to you and we have no leverage to obtain payment from your insurance company.

*****If you fail to notify us within 24 hours when you need to cancel an appointment, there will be a \$50 no show fee. If you write a check to us that is returned NSF by your bank, there will be a \$35 fee.**

*****If your account is turned over to a collection agency or attorney, you agree to be liable for accrued interest charges allowed at the current legal rate as well as reasonable attorney fees, collection fees, and court costs.**

Signature: _____

Date: _____